

## AP 5130      Financial Aid Support Services

Reference:      Education Code Section 76300;  
Title 5 Sections 58600 et seq.;  
20 U.S. Code, Sections 1070, et seq.;  
34 Code of Federal Regulations Section 668;  
~~Education Code Section 76300; Title 5 Sections 58600,~~  
~~et seq.~~  
U.S. Department of Education regulations on the Integrity  
of Federal Student Financial Aid Programs under Title IV  
of the Higher Education Act of 1965, as amended.

Date Issued:      November 19, 2008

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To ensure access and eliminate financial barriers to post-secondary education for all eligible students, the Financial Aid Office will effectively administer financial aid programs and provide student centered support services that will promote student success, retention, and equal educational opportunities, and enable students to fully develop their individual potential.

Financial Aid programs offered usually include:

- ~~Board of Governors Fee Waiver (BOG)~~
- ~~California Work Opportunities and Responsibility to Kids (CalWORKS)~~
- ~~Cal Grants~~
- ~~Federal Pell Grants~~
- ~~Federal Direct Student Loan Program~~
- ~~Federal Family Education Loan Program~~

The Financial Aid Administrator shall establish, publicize, and apply policies and procedures that must address at minimum:

- Application procedures, including deadlines
- Student eligibility
- Payment procedures
- Overpayment recovery
- Accounting requirements
- Satisfactory Academic Progress

For detailed Financial Aid policies and procedures, refer to the Grossmont College Financial Aid Policy and Procedure Manual or the Cuyamaca College Financial Aid Policy and Procedure Manual.

**Misrepresentation**

Misrepresentation is defined as any false, erroneous, or misleading statement that the District, a representative of the District, or a service provider with which the District has contracted to provide educational programs, marketing, advertising, recruiting, or admissions services, makes directly or indirectly to a student, prospective student, a member of the public, an accrediting agency, a state agency, or the United States Department of Education.

A misleading statement includes any statement that has the likelihood or tendency to deceive or confuse. If a person to whom the misrepresentation was made could reasonably be expected to rely, or has reasonably relied, on the misrepresentation, the misrepresentation would be substantial.

This procedure does not apply to statements by students through social media outlets or by vendors that are not providing covered services, as reflected herein.