ITAC 2012 Sept 20 Notes

Attendees: Brian Nath, Debbi Smith, Chris Rodgers, Stan Malley, Andy Timm,
Nadra Farina-Hess, Rhonda Bauerlein, Connie Elder

1. Cuyamaca ITC Report
2. Grossmont TTLC Report
3. Blackboard
    a. Making BB containers unavailable - Fall unavailable -Jan 22
    b. Upgrades
        i. Test System upgraded, Production upgrade - Summer 2013
    c. Internship Building Block
        i. Need input from Nancy Davis.
        ii. Students able to access Career Center material and tests
    d. Merge Issue
        i. It's currently working on production server, but it's random on if it works or not.
        ii. It's disabling students in merged courses. Merge course is showing up but students in source course are disabled.
        iii. Bb has created patches, but they are not tested. BB will be using our test server for testing.
        iv. Question becomes, If BB can't fix it, do we want to disable the merge? Deb & Chris suggested yes to disable and those instructors who need it can contact Deb. Announcement in BB should be made.
    e. Mobile Learn
        i. On Sept. 12 Bb changed to the correct wording, but the links weren't working. Bb knows about this, Deb removed it.
        ii. When students look for us on Mobile Learn we are listed as "Grossmont-Cuyamaca" CUY students have trouble finding us. Wording on the module cannot be changed. Cuyamaca will educate their students about this.
    f. Other
        i. Connie request statement on BB log-in page where students affirm they are the person enrolled in the course when they log-in. This is a barrier to student fraud. Need to see what Grossmont's TTLC says about this topic. (could be necessary for accreditation?)

4. Dell - PC purchases - Windows 7
    a. Still buying Dell instead of Datel. Not using premier site. Purchasing will put together a PR that people copy and paste off of. Eliminates issue of logging in. TBA today or Monday DellPC will be new PR with options on it. Will have two configurations as a base. 1 a mini tower 2. a "cute tiny little guy".
    b. Windows 7 is coming along. Dept. is testing all applications to see what is compatible and what isn't. This is on the Student Admin side of the house.
    c. Instructional and Faculty should move slowly because they are "on their own a little bit".
    d. Are we going to IE8? Staff machines still have IE7. Brian will contact Joel to be on agenda for C&C to ask faculty about best time to upgrade.
5. Email Quotas - requests for increase, referring to ICS helpdesk
    a. Train the trainers - who and when
    b. Guidance on managing email
    c. Previously committee had talked about training individuals on managing their email - A Train the trainers program.
    d. Deb's documentation needs update for 2010.
    e. Kerry needs to identify people to Train as Trainers to conduct Training sessions
6. Technology Infrastructure
    a. Upgrade switches GC techmall
    b. Some switches have been done
    c. Planning GCcomputer room upgrades (A/C, Backup Power, new APC racks/UPS)

7. Cascade Server - upgrade - Done and implementing Spectate forms
    a. Upgraded to 7.03. It's looking good. No problems Deb is aware of.
    b. Spectate will give easy method for creating forms.
    c. There are other capabilities within Spectate that will be useful. (i.e. sending out mass emails)
    d. Need time to explore product. Looking to find limits.

8. IT Plans - Grossmont, Cuyamaca
   a. CUY - is done! Final approval by uber committee next week.
   b. Kerry - Brian is wondering how GRO is coming
9. Student Email - long term direction
   a. is it still worth doing? mass emails go out to student's self-reported emails.
   b. .edu email address is needed for getting benefits such as Amazon prime.
   c. CUY would like students to continue to have the benefit of .edu email
10. IS Projects
    a. Library System upgrade
       i. Jerry and Stan were working on getting new server box on system and matching.
       ii. Ticket has been opened with SIRSI since they ran into a problem.
       iii. Need to find out if Jerry and Stan have gotten feedback on the ticket.
       iv. Once new server is working correctly we will have SIRSI run upgrade on Test Server.
    b. DSS (Decision Support System), Curricunet, DARs, Online Advising & Assessment, College WebSites, SLO software
       i. DSS - Weekly meetings with vendor to move forward
       ii. Curricunet - Moving slowly. Competing resources and limited people
       iii. College Website - Trying to schedule meeting for the 25th.
       iv. Got some feedback from Beacon Technologies
       v. SLO Software - Contract is signed. Colleges need to decide who will implement.
       vi. Software - Managing tablets (iPads, etc.)
           1. Applied with Apple for vouchers.
           2. Need person as program manager within our organization

11. Upcoming Outages on Grossmont campus - winter break Dec 20, Jan 4
    a. Phone outage this weekend (Sunday). Brian has already sent out an email
    b. Winter Break A/C replacement - Computer room Tech Mall. Room being taken down day after grades there will be no access to shared drives. Need to communicate this to staff.
    c. Standby generators (IS Computer room and Tech Mall)

12. Upcoming Meetings Oct 19, Nov 15, Dec 20 ??