

Technology Operations Group (TOG)October 6, 2022

Zoom: https://us06web.zoom.us/j/99114627281

Group Members

☐ Associate Vice Chancellor, Technology, Kerry Kilber Rebman	☐ GC Admissions & Records representative, Aaron Starck
□ Director, Enterprise Systems, Pam Wright	☐ CC Admissions & Records representative, Greg Vega
☐ Director, Computer Services, Jerry Williamson	☐ GC Financial Aid Representative, Michael Copenhaver
☐ Director, Technical Services, Steve Abat	☐ CC Financial Aid Representative, Ray Reyes
 ☐ GC Director, Instructional Technology, Jacob Angelo 	☐ GC Student Services/Counseling representative, Martha Clavelle
☐ CC Instructional Computing Facilities Supervisor, Bryan Cooper	☐ CC Student Services/Counseling representative, Brieanna Cuellar
☐ GC Instructional Design Technology Specialist, Dawn Heuft	☐ GC Library representative, Jessica Owens
☐ CC Instructional Design Technology Specialist, Amber Toland Perry	☐ CC Library representative, Matthew Chase
☐ GC Co-Chair, Technology Committee, Bryan Lam	
☐ CC Co-Chair, College Technology Committee, Steve Weinert	☐ Recorder, TBD
	Resource Personnel
	☐ Senior Director, Fiscal Services; Research representatives (district and/or college); Human Resources representatives; Facilities representatives (district and/or college); and other guests as needed ☐ Mark Eres from Symplicity

Agenda

1. Welcome	
Additions/Deletions to Agenda	
Review Action Items from Last Meeting (5 mins)	
Symplicity Software Request (10 mins)	
Formstack Status Update (5 mins)	
 Request for Emergency Notification on Desktops – Informacast (5 mins) 	
7. Status - Project Charter for Student On-boarding Experience (10 mins)	
Review SSO Project List (10 mins)	
Feedback on Service Request Process Pilot (5 mins)	
10. Other Business	
11. Next Meeting	November 3, 2022