GROSSMONT-CUYAMACA CCD INSTRUCTIONAL TECHNOLOGY ADVISORY COMMITTEE (ITAC) MEETING SUMMARY

March 17, 2011

Attendees: Cuyamaca- Rhonda Bauerlein, Connie Elder, Angela Nesta, Grossmont- Michelle Blackman, Barbara Blanchard, Henry Eimstad, Nadra Farina-Hess, Kerry Kilber, Brian Nath, David Raney, Chris Rodgers

- 1. Cindy Kincer of McGraw-Hill gave a demo of Connect and Create. Members at Cuyamaca participated by WebEx. The demo was well received. To see how widely these products might be used, Nadra is going to determine which faculty members currently use McGraw-Hill. The interest in this product will be discussed at both ITC and TTLC. The building block that the product uses was developed by Blackboard. It would require us to be on BB version 9.1. We are currently on BB 9.0 with plans to upgrade between Spring and Summer.
- 2. Cuyamaca ITC Report- There was low attendance at the last meeting due to a change of dates. Three new adjunct faculty attended the meeting and there was a discussion about how the various councils and committees operate.
- 3. Grossmont TTLC Report- The last TTLC meeting was cancelled. Grossmont is planning a "Tech Show" which is tentatively scheduled for April 13.
- 4. Blackboard- Henry described the recent problems with Blackboard and his discussion with Harry Choi the VP of Hosting Services. Blackboard apologized for the problems and admitted to errors. The basic reason for the problems was significant growth in our utilization of Blackboard. Blackboard has upgraded the hardware supporting us.
- 5. IS is looking at posting a systems status page on the web. Thanks to Rhonda for sharing some examples.
- 6. Staff turnover in IS- Brian announced the recent hirings to replace Vic and Fatt. He will be sending an announcement. We will have to go out again for a Sr. Analyst/Programmer. We will also be hiring a Web/DBA (Jerry Williamson's old position) and an Instructional Design Technology Specialist.
- 7. Technology infrastructure
 - a. Brian discussed the recent network performance problems at Cuyamaca. They were traced to a non-IS controlled server which was the culprit.
 - b. Brian hopes the Exchange upgrade will be completed during the Spring term.
 - c. Office 2010 has been rolled out to all staff. Additional training is being planned.
 - d. Windows 7 will be piloted for CIS and CSIS in the next few weeks.
- 8. Other issues- The next meeting (4/21) is during Spring break. Do we want to move the meeting to 4/14 or retain the current date?
- 9. Meetings for 2011 (1pm-2pm): 4/21, 5/19, 6/16